

# **Kepler FAQ**

### 1. What kind of insights can Kepler provide?

- Per hour of use, 22% more content is shared in huddle spaces compared to conference rooms.
- Meetings in huddle spaces are 34% shorter than in conference rooms.
- Overall, average meeting length hovers around 60 minutes.
- Overall, each meeting space sees an average of 7.23 unique users per week.
- Early morning and early afternoon are the busiest meeting times.

## 2. Is Kepler secure? How is my data transferred and stored?

Enabling Kepler does not present a security risk. Kepler data flows one way - the cloud never tunnels into your network. Visual content is never collected and never leaves your internal network. No personally identifiable data is ever captured or stored. Kepler is interested in meetings, not people.

#### 3. What version of Solstice do I need?

A minimum version of Solstice is required, currently 3.4. Currently only Pods are supported but support for Solstice Windows Display Software is planned.

#### 4. What's coming next for Kepler?

The product has a robust roadmap of new features coming. Some developments to looks out for included an automated insights tool, a managed services portal is in plan for channel partners with multi-tenant requirements, and a Kepler API is in plan to allow integration with other items in the room, such as an occupancy sensor.

#### 5. How do I get a Kepler account?

Kepler is available to any Mersive customer with Enterprise Edition Pods on version 3.4 (or later). With these requirements met, Kepler accounts can be created and Pods onboarded via the new Kepler tab in the Solstice Dashboard version 3.4. Check out the <u>video walkthrough</u> for step-by-step instructions.

#### 6. Who should use Kepler?

Kepler is designed to serve technology admins for day-to-day oversight of the Solstice deployment and to provide meeting room insights and analytics to strategic stakeholders across IT, AV, facilities, and other decision-maker users to inform workplace planning and budget decisions.

#### 7. How much does Kepler cost?

Kepler is available at no additional charge. The only requirements are that Solstice Pods must have version 3.4 installed, current software maintenance, and internet access to be imported into Kepler.